



★ HOME & BUSINESS ACCESS ★ MODEM ★ ADSL ★  
★ ISDN ★ WIRELESS ★ WEB DESIGN ★ HOSTING ★  
★ SERVER CO-LOCATION ★ DOMAIN REGISTRATION ★  
★ SAVE ON HOME & BUSINESS PHONE CALLS

# HOME & BUSINESS CALL SAVERS

ACCOUNT APPLICATION

**Southern Star Internet**

A C N 078 560 282  
4 Link Arcade  
Sunbury, Vic.  
T: 1300 888 695  
F: 03 9740 3400  
M: PO Box 2109  
Sunbury Mail Centre  
Vic 3429  
www.ssc.net.au  
support@ssc.net.au

## Lavalink Telephony Solutions

We are very pleased to announce a whole new service for our customers.

- new phone installations
- disconnections
- discounted local calls
- discounted long-distance calls
- discounted international calls
- internal data & telephone wiring
- phone extensions
- re-locations
- ISDN services for home & businesses
- telephone fault reporting

★ **FREE 128MB Memory stick  
valued @ \$49.95**  
when you switch to Southern Star's telephony service.

★ **Discounted local & mobile calls**

★ **Discounted long-distance calls**

★ **Discounted international calls**

★ **Discounted internet access**

★ **One bill for Phone & internet**

Fax the application & authority forms to  
03 9740 3400  
Offer expires 30/9/2005



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<b>Local calls</b>	22c	Flag fall NIL
<b>Long Distance – Australia-wide – Anytime</b>	15c/min	Flag fall 30c
<b>Mobiles from fixed line – Anytime - Any Network</b>	15c/min	Flag fall 30c
<b>International – Anytime</b>	Check our rate below	Flag fall 30c
<b>Home Line Rental</b>	\$29.50 pm	
<b>Business Line Rental</b>	\$36.50 pm	

**ACCOUNT HOLDER DETAILS** **Date:**

**Name:**

**Street:**

**Town/Suburb:** **Home Tel No:**

<b>Postcode:</b>	<b>Fax:</b>	<b>Tel (W)</b>	<b>Mobile:</b>
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**Drivers Licence No:**

**Notes:**

**Credit card details**

**Card Holder:**

<b>Card No:</b>	<b>Expiry Date:</b>
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**Authorised Signature:**  
 .....

**Sign me up today & start saving.**  
**Fax this form to 03 9740 3400 or post to Southern Star PO Box 2109 – Sunbury Vic, 3429.**

**Terms:**  
**Billing:** Monthly accounts are billed to credit card only. This document is subject to our terms and conditions which are subject to change without notice on our website – www.ssc.net.au. Non Credit card accounts are billed 3 monthly in advance for line rental and in arrears for calls.  
**This is a legally binding contract.** I hereby authorise Southern Star Internet (A.C.N. 078 560 282) to create an internet or telephony account on my behalf and bill my credit card for all costs. I understand that I am responsible for all costs associated with this service and that credit card details will be kept current. If the credit card transaction is declined, we will attempt to re-bill the credit card for 4 days (incurring a billing fee of \$5/day) after which the internet or telephony account will be suspended. A re-connection fee of \$55 will apply.  
**About your privacy:** We treat your information as confidential unless Federal or State legislation requires disclosure or for credit control purposes.



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## CUSTOMER AUTHORITY FORM

Authority to transfer and/or connect services.

I, ....., the customer, hereby apply for the supply of telecommunications service from Southern Star Internet (ABN 49 078 560 282) as set out in this application & its attachments, according to the terms and conditions of Southern Star's Standard Form of Agreement, a copy of which can be found at [www.ssc.com.au](http://www.ssc.com.au) which I agree to be bound by.

Further, in relation to the transfer to Southern Star Internet of fixed line voice service/s and DSL services (as set out in this application and its attachments) from my current provider, I agree to the following conditions:

1. I authorise the transfer of the existing service from my current provider listed in this application and its attachments ('Current Provider') to Southern Star Internet.
2. I have the authority as lessee of the existing services, or as authorised agent for the lessee, to request the transfer of the existing services to Southern Star Internet.
3. I acknowledge that transferring the existing service to Southern Star Internet may result in disconnection of the existing service (including services related to the existing service) and may also result in finalisation of my account with my current provider.
4. The existing services will be transferred with their current status (ie: call barring). I acknowledge that by transferring my existing services I may lose services, functions and facilities provided by my current provider and that new services will be provided by Southern Star Internet.
5. I acknowledge that the incentives and benefits (eg: discount plans) I receive from my current provider in relation to my existing services will not be available after the transfer to Southern Star Internet.
6. The existing services will remain active with my current provider and my current provider will continue to provide me with the existing services until the transfer to Southern Star Internet has been completed.
7. I will be responsible with my current provider in relation to any changes incurred prior to my existing service transferring to Southern Star Internet.
8. I acknowledge that I may have rights and obligations to my current provider after the transfer of the existing services to Southern Star Internet has been completed and that it is my responsibility to check the terms and conditions of my existing contracts with my current provider.
9. I will contact my current provider in relation to any faults until such a time as the transfer of my existing service is effective.
10. In relation to the transfer of my DSL service, I acknowledge that all pending orders in relation to the service will be cancelled, and that staff of Southern Star Internet and my existing DSL and network provider may need to access my premises for installation and maintenance purposes. I also acknowledge that I have the ability to alter my existing pre-selection arrangements.
11. I understand that my current provider allows Southern Star Internet to request my current network provider to access and use the account numbers relating to my existing services for the purposes transferring my existing services to Southern Star Internet.
12. We, and any other carrier or supplier of telecommunications services, may exchange call charges, account & other information. You appoint us as your agent for this purpose and to action any necessary transfer process and to complete any documentation for these purposes.
13. I give Southern Star Internet consent to obtain and use information about the credit history (whether commercial for any named business entity or consumer for any named individual) on all parties named in the application.
14. I authorise Southern Star Internet to supply to other network providers & portability service providers my existing services, Southern Star Internet's identity and for the purpose of call routing and network fault management.
15. I confirm that the existing services listed on the application form and its attachments are correct and correspond with those I am requesting to be transferred to Southern Star Internet and I indemnify Southern Star Internet for any loss or damage suffered by it as a result of the existing services being incorrect.
16. I confirm that information provided in relation to my PABX is complete and accurate and included all hardware or software that may affect LCR programming and the supply of service.
17. I declare that the information I have given is true and correct to the best of my knowledge.

I have read, understood and accept the above conditions and the terms of Southern Star Internet's standard Terms and Conditions for all services listed on this application and or its attachments.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Your Name \_\_\_\_\_

Your Position \_\_\_\_\_ Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_

Company Name \_\_\_\_\_

ACN \_\_\_\_\_ ABN \_\_\_\_\_



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# HOME & BUSINESS CALL SAVERS

## International Calls

Afghanistan	\$ 2.67
Alaska	\$ 0.30
Albania	\$ 0.98
Algeria	\$ 2.67
American Samoa	\$ 3.14
Andorra	\$ 0.50
Angola	\$ 1.42
Anguilla	\$ 1.15
Antarctica	\$ 4.93
Antigua & Barbuda	\$ 1.14
Argentina	\$ 0.29
Armenia	\$ 1.22
Aruba	\$ 1.06
Ascension Island	\$ 2.08
Austria	\$ 0.14
Azerbaijan	\$ 1.22
Bahamas	\$ 0.86
Bahrain	\$ 1.23
Bangladesh	\$ 1.33
Barbados	\$ 1.14
Belarus	\$ 1.71
Belgium	\$ 0.14
Belize	\$ 3.41
Benin	\$ 1.30
Bermuda	\$ 0.58
Bhutan	\$ 2.72
Bolivia	\$ 1.14
Bosnia & Herzegovina	\$ 1.28
Botswana	\$ 1.79
Brazil	\$ 0.26
Brunei Darussalam	\$ 0.40
Bulgaria	\$ 0.91
Burkina Faso	\$ 1.30
Burundi	\$ 1.30
Cambodia	\$ 2.10
Cameroon	\$ 2.67
Canada	\$ 0.14
Cape Verde	\$ 2.06
Cayman Islands	\$ 1.14
Central African Republic	\$ 1.44
Chad	\$ 2.67
Chile	\$ 0.21
China	\$ 0.14
Colombia	\$ 1.14
Comoros	\$ 3.55
Congo	\$ 1.44
Congo Democratic Republic	\$ 2.67
Cook Islands	\$ 4.93
Costa Rica	\$ 0.90

Croatia	\$ 0.48
Cuba	\$ 1.36
Cyprus	\$ 0.69
Cyprus (Northern)	\$ 0.43
Czech Republic	\$ 0.21
Denmark	\$ 0.16
Diego-Garcia	\$ 2.06
Djibouti	\$ 2.67
Dominica	\$ 1.36
Dominican Republic	\$ 0.86
Ecuador	\$ 1.14
Egypt	\$ 1.63
El Salvador	\$ 1.15
Equatorial Guinea	\$ 1.15
Eritrea	\$ 2.67
Estonia	\$ 0.88
Ethiopia	\$ 2.67
Falkland Islands	\$ 3.41
Faroe Islands	\$ 2.29
Fiji	\$ 1.87
Finland	\$ 0.21
France	\$ 0.14
French Guiana	\$ 1.41
French Polynesia	\$ 1.76
Gabon	\$ 1.30
Gambia	\$ 1.30
Georgia	\$ 1.22
Germany	\$ 0.18
Ghana	\$ 0.93
Gibraltar	\$ 0.67
Greece	\$ 0.26
Greenland	\$ 2.29
Grenada	\$ 3.41
Guadeloupe	\$ 1.54
Guam	\$ 0.40
Guantanamo	\$ 0.93
Guatemala	\$ 1.14
Guinea	\$ 1.30
Guinea-Bissau	\$ 2.67
Guyana	\$ 2.05
Haiti	\$ 1.58
Hawaii	\$ 0.14
Honduras	\$ 2.13
Hong Kong	\$ 0.18
Hungary	\$ 0.35
Iceland	\$ 0.91
India	\$ 1.28
Indonesia	\$ 0.67
Iran	\$ 0.85

Iraq	\$ 3.60
Ireland	\$ 0.16
Israel	\$ 0.21
Italy	\$ 0.18
Ivory Coast	\$ 1.30
Jamaica	\$ 1.14
Japan	\$ 0.24
Jordan	\$ 1.22
Kazakistan	\$ 1.22
Kenya	\$ 1.68
Kiribati	\$ 3.14
Korea DPR	\$ 6.30
Korea Republic	\$ 0.18
Kuwait	\$ 0.80
Kyrgyzstan	\$ 1.22
Lao PDR	\$ 2.62
Latvia	\$ 1.12
Lebanon	\$ 0.94
Lesotho	\$ 0.83
Liberia	\$ 2.67
Libya	\$ 0.93
Liechtenstein	\$ 0.40
Lithuania	\$ 1.04
Luxembourg	\$ 0.37
Macau	\$ 0.72
Macedonia FYR	\$ 1.49
Madagascar	\$ 1.44
Malawi	\$ 0.75
Malaysia	\$ 0.22
Maldives	\$ 1.30
Mali	\$ 1.30
Malta	\$ 1.09
Marshall Islands	\$ 2.72
Martinique	\$ 1.63
Mauritania	\$ 2.06
Mauritius	\$ 1.54
Mayotte	\$ 2.21
Mexico	\$ 0.74
Micronesia Federated States	\$ 2.72
Moldova Republic	\$ 1.07
Monaco	\$ 1.36
Mongolia	\$ 2.70
Montserrat	\$ 2.08
Morocco	\$ 2.67
Mozambique	\$ 1.20
Myanmar	\$ 2.72
Namibia	\$ 1.02
Nauru	\$ 3.70
Nepal	\$ 2.91



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Netherlands	\$ 0.13
Netherlands Antilles	\$ 1.31
New Caledonia	\$ 3.09
New Zealand	\$ 0.18
Nicaragua	\$ 1.12
Niger	\$ 1.44
Nigeria	\$ 1.79
Niue	\$ 9.68
Norfolk Island	\$ 3.92
Northern Mariana Islands	\$ 5.02
Norway	\$ 0.16
Oman	\$ 2.34
Pakistan	\$ 1.92
Palau	\$ 4.50
Palestinian Territory	\$ 0.21
Panama	\$ 1.12
Papua New Guinea	\$ 4.93
Paraguay	\$ 1.12
Peru	\$ 0.96
Philippines	\$ 1.07
Poland	\$ 0.29
Portugal	\$ 0.21
Puerto Rico	\$ 0.35
Qatar	\$ 2.59
Reunion	\$ 1.79
Romania	\$ 0.77
Russian Federation	\$ 0.38
Rwanda	\$ 1.79
Saint Helena	\$ 3.41
Saint Kitts & Nevis	\$ 3.41
Saint Lucia	\$ 3.41
Saint Pierre & Miquelon	\$ 1.44
Saint Vincent & The Grenadines	\$ 3.41
Samoa	\$ 2.11
San Marino	\$ 0.43
Sao Tome & Principe	\$ 2.08
Saudi Arabia	\$ 1.23
Senegal	\$ 2.67
Serbia & Montenegro	\$ 1.26
Seychelles	\$ 2.06
Sierra Leone	\$ 1.30
Singapore	\$ 0.18
Slovakia	\$ 0.50
Slovenia	\$ 0.72
Solomon Islands	\$ 5.10
Somalia	\$ 2.67
South Africa	\$ 0.45
Spain	\$ 0.14
Sri Lanka	\$ 1.70
Sudan	\$ 1.79
Suriname	\$ 1.63

Swaziland	\$ 1.30
Sweden	\$ 0.11
Switzerland	\$ 0.19
Syria	\$ 2.11
Taiwan	\$ 0.14
Tajikistan	\$ 1.49
Tanzania United Republic	\$ 1.79
Thailand	\$ 1.18
Timor-Leste	\$ 10.56
Togo	\$ 1.44
Tokelau	\$ 8.03
Tonga	\$ 2.46
Trinidad & Tobago	\$ 1.36
Tunisia	\$ 1.41
Turkey	\$ 0.43
Turkmenistan	\$ 1.49
Turks & Caicos Islands	\$ 2.08
Tuvalu	\$ 8.88
Uganda	\$ 0.75
Ukraine	\$ 0.88
United Arab Emirates	\$ 1.41
United Kingdom	\$ 0.13
United States	\$ 0.14
Uruguay	\$ 1.23
Uzbekistan	\$ 1.49
Vanuatu	\$ 3.14
Vatican City	\$ 0.24
Venezuela	\$ 0.88
Viet Nam	\$ 2.91
Virgin Islands (British)	\$ 2.08
Virgin Islands (US)	\$ 0.35
Wallis & Futuna	\$ 3.41
Yemen	\$ 1.79
Zambia	\$ 1.79
Zimbabwe	\$ 0.62
Argentina Mobile	\$ 1.63
Austria Mobile	\$ 1.31
Bangladesh Mobile	\$ 1.33
Belgium Mobile	\$ 1.36
Bosnia & Herzegovina	\$ 1.28
Brazil Mobile	\$ 1.26
Cambodia Mobile	\$ 2.10
Chile Mobile	\$ 1.42
China Mobile	\$ 0.14
Croatia Mobile	\$ 1.58
Cyprus Mobile	\$ 1.01
Cyprus (Northern) Mobile	\$ 0.42
Czech Republic Mobile	\$ 0.99
Denmark Mobile	\$ 1.26
Egypt Mobile	\$ 1.63
Fiji Mobile	\$ 2.50

Finland Mobile	\$ 1.44
France Mobile	\$ 1.47
Germany Mobile	\$ 1.76
Greece Mobile	\$ 2.02
Hong Kong Mobile	\$ 0.19
Hungary Mobile	\$ 1.87
India Mobile	\$ 1.31
Indonesia Mobile	\$ 1.18
Iran Mobile	\$ 1.17
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Israel Mobile	\$ 0.91
Italy Mobile	\$ 1.62
Japan Mobile	\$ 1.22
Jordan Mobile	\$ 1.66
Kenya Mobile	\$ 3.10
Korea Republic Mobile	\$ 0.48
Lebanon Mobile	\$ 1.70
Macedonia FYR Mobile	\$ 2.13
Malaysia Mobile	\$ 0.50
Malta Mobile	\$ 1.09
Netherlands Mobile	\$ 2.05
New Zealand Mobile	\$ 2.02
Norway Mobile	\$ 1.23
Pakistan Mobile	\$ 2.02
Palestinian Territory Mobile	\$ 0.91
Philippines Mobile	\$ 1.42
Poland Mobile	\$ 1.62
Portugal Mobile	\$ 1.52
Romania Mobile	\$ 1.90
Russian Federation Mobile	\$ 0.50
Saudi Arabia Mobile	\$ 1.54
Serbia & Montenegro Mobile	\$ 1.97
Singapore Mobile	\$ 0.18
Solomon Islands Mobile	\$ 9.57
South Africa Mobile	\$ 1.39
Spain Mobile	\$ 1.49
Sri Lanka Mobile	\$ 1.74
Sweden Mobile	\$ 1.26
Switzerland Mobile	\$ 2.40
Taiwan Mobile	\$ 0.67
Turkey Mobile	\$ 0.42
United Arab Emirates Mobile	\$ 1.65
United Kingdom Mobile	\$ 1.23
Uruguay Mobile	\$ 1.23
Vatican City Mobile	\$ 1.47
Viet Nam Mobile	\$ 2.99
Zimbabwe Mobile	\$ 1.71